



Holistic Hospitality Services Private Limited

## Factsheet

<b>Resort Name:</b>	<b>Himalayan Eco Lodge Auli, Uttrakhand</b>
<b>Details about the Resort &amp; its Location:</b>	Auli is nestled in the lap of the snow-capped peaks of Garhwal Himalayas in the Chamoli District of Uttarakhand. While Skiing is what put Auli in the international tourist map, there is so much more to this unique place. Come to Auli for the quintessential Himalayan experience of towering peaks, Rich and unique flora and fauna of the Nanda Devi Sanctuary & the Valley of Flowers, spiritual significance of Badrinath & Hemkund Sahib.
<b>Distances from nearby places:</b>	Rishikesh - 260 KMS Dehradun - 280 KMS (Nearest Airport) Haridwar - 285 KMS (Nearest Railhead) Delhi - 500 KMS
<b>How to Reach:</b>	Delhi - Ghaziabad - Meerut (by pass) - Muzaffarnagar (by pass) - Roorkee - Dehradun - Rishikesh - Byasi - Devprayag – Rudraprayag – Joshimath – Auli

### Accommodation & Room Types

<b>Deluxe Rooms (Total 15 Rooms):</b>	Overlooking Himalayas. Furnished with customized wooden furniture, luggage racks, comfortable spring mattresses, quilts, bed linen, etc. Attached washroom with running hot & cold water.
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### Christmas Package Rate (03 Nights / 04 Days) (Valid from 22<sup>nd</sup> December till 26<sup>th</sup> December, 2015)

AP Plan (Room + Breakfast + Lunch + Dinner)		
	<b>Publish Tariff</b>	<b>Discounted Rate</b>
<b>Deluxe Rooms (Total 15 Rooms):</b>	<b>17,799 + 13.4% Tax</b>	<b>17,500/- Net for 03 Nights Stay</b>
<b>Extra Bed for Kids (5-12 yrs):</b>	4,799 + 13.4% Tax Per Kid for 03 Nights Stay	
<b>Extra Bed for Adults (above 12 yrs):</b>	7,399 + 13.4% Tax Per Person for 03 Nights Stay	
<b>Package Cost Includes:</b>	<ul style="list-style-type: none"> <li>• Accommodation for 02 people in well appointed room.</li> <li>• Welcome Drink (NON - Alcoholic) on arrival.</li> <li>• <b>3 Breakfast, 3 Lunch &amp; 3 Dinner during the stay.</b></li> <li>• <b>Lavish Dinner on Christmas Eve.</b></li> <li>• Bonfire in the night.</li> <li>• Morning and Evening Tea with Cookies.</li> <li>• Light Music on Christmas Eve.</li> <li>• Unlimited Snacks for limited period on Christmas Eve.</li> <li>• Unlimited Cold Drinks for limited period on Christmas Eve.</li> <li>• All taxes.</li> </ul>	

### Facilities at Resort

Holistic Hospitality Services Private Limited  
RZ-88, 4th Floor, Palam Vihar, Sector 6,  
Dwarka, New Delhi – 110075  
M: +91-99-11-700-600 E: [ujjwal@hhsindia.com](mailto:ujjwal@hhsindia.com)



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<b>Other Facilities:</b>	<ul style="list-style-type: none"> <li>* Restaurant / Conference area.</li> <li>* Large relaxation areas with wonderful view of the surrounding valleys.</li> <li>* Light music in the evening.</li> <li>* Large activity area.</li> </ul>
<b>Adventure Activities:</b>	Skiing / Ski Lift Rides / Rafting on Ganges & Alaknanda / Trekking / Ropeway from Joshimath to Auli / Trek to Valley of Flowers & Hemkund Sahib (Jun - Sep) / Outdoor Picnic.
<b>Other Details</b>	
<b>Check-in / Check Out Time:</b>	<ul style="list-style-type: none"> <li>• Standard Check-in &amp; Checkout time is <b>1400 hrs &amp; 1100 hrs</b> respectively; however, an early check-in or late checkout depends on room availability.</li> </ul>
<b>Guest ID Proof:</b>	<ul style="list-style-type: none"> <li>• For security reasons &amp; instructions as per state government, it is mandatory for all guests to carry &amp; present one of the IDs (i.e. Driving License / Voter Card / Passport) at Front desk during check-in formalities. In case of Foreign Nationals, presenting Passport on arrival is mandatory.</li> </ul>
<b>Booking Policy:</b>	<ul style="list-style-type: none"> <li>• All room reservations/hotel bookings are subject to availability only.</li> <li>• To book and confirm the reservation, a <b>100% advance payment</b> is to be made in favor of “<b>Holistic Hospitality Services Private Limited</b>”, payable at Axis Bank.</li> <li>• All payment deposits should be free and clear of any withholding tax and deduction. Bank charges, difference of currency exchanges and/or other charges, if any, for remittance (by remitting bank or by intermediary bank) would strictly be borne by payer.</li> <li>• A full and final 100% deposit of payment in our account only confirms your booking with us. Failing of which the booking shall be presumed to be not required and cancelled, and thus the same will be released automatically without further intimation and our cancellation policy shall apply for refunds, if any, of the deposits against the booking. Only on receipt of the full and final deposit, the reservation/booking confirmation voucher shall be issued by us.</li> <li>• The payment for any in-room or restaurant meal consumption and any other services availed during the stay shall be settled by the Guest at the Front Desk before check-out from the hotel.</li> </ul>
<b>Cancellation Policy:</b>	<ul style="list-style-type: none"> <li>• In case of cancellation or Reduction in number of rooms for any avoidable / unavoidable reasons we must be informed in writing. Cancellation / retention charges would be effective from the date we receive letter in writing, and cancellation charges would be as follows:- <ul style="list-style-type: none"> <li>• <b>59-30 days - 10% of the full amount</b></li> <li>• <b>29-15 days - 50% of the full amount</b></li> <li>• <b>14-08 days - 75% of the full amount</b></li> <li>• <b>07 days or less/no show - NO REFUND</b></li> <li>• <b>Reduction in Rooms or Nights 07 days before check-in - NO REFUND</b></li> </ul> </li> <li>• For high peak season bookings (from 1<sup>st</sup> April to 15<sup>th</sup> July and from 15<sup>th</sup> December till 15<sup>th</sup> January) - please note that if the booking for high peak season is/are cancelled, due to whatsoever reason, no refund would be made for said cancellation.</li> <li>• Please note that irrespective of above mentioned cancellations slabs - in case of cancellation of reservation after the booking is made with us - minimum 10% service charges would be applicable.</li> <li>• For any cancellations less than 15 days prior to arrival, the 75% payment is retained by the hotel. You can, however, choose to transfer the booking to another date, depending on availability, subject to utilization of this facility in the next immediate 15 days.</li> </ul>

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- In the event of premature departure, the full extent of the stay as originally booked and confirmed will be charged.
- Credit card cancellations will be charged 5% extra.
- Resort will not be liable for any Refund, if the booking is cancelled, or guests no show due to adverse weather conditions, road blocking, riot, heavy rain, any natural disaster etc, which is not in control of the Resort Management.
- **Refund:** In regard to refund of unused/unutilized services (which are paid for and cancelled in advance) the refund amount would be worked out on the basis of cancellation policy as described above and the money would be accordingly refunded in the same bank account or to the same person who has made the payment to us. Please note that the refund process can take 2 - 4 weeks due to banking procedures. If the refund is made to the credit card account OR to Bank account, the bank charges would be debited from the refund amount.

MAP:



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